

X-RAY ASSOCIATES

REFERRING PHYSICIAN SURVEY

Administrative Office

955 Major Mackenzie Drive W., Suite 216, Vaughan ON, L6A 4P9

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Please Fax or E-mail Us Back Your Comments So We Can Better Serve You.

Referring Physician's Name (optional) _____

Speciality/Specialties (optional) _____

Which location do you usually refer your Patients?

679 Davis Dr. Newmarket

125 Pedersen Dr. Aurora

250 Harding Blvd. Richmond Hill

955 Major Mackenzie Dr. Vaughan

Please rate each item by placing a ✓ in the box that best describes your opinion of our service during the last 6 months.		Poor	Fair	Good	Very Good	Excellent	N/A
1	Is our requisition easy to follow? If not please list suggestions for improvement in the comments area below.						
2	Are staff friendly and courteous when you call?						
3	The waiting period to get an appointment?						
4	The facility accommodates urgent patient requests?						
5	A radiologist is available for consult?						
REPORTS							
6	Are received within 24 - 48 hours?						
7	Are clearly stated?						
8	Urgent findings are communicated in a timely fashion?						
9	When additional tests are recommended the resulting information is important to patient care?						
10	The radiologist's findings are generally consistent with your clinical findings?						
11	The recommendations received are useful in patient management?						
12	Overall how satisfied are you with the facility in the past 6 months?						
13	Are there exams that you would like to see us perform that we are not currently providing?						
14	Do you order Nuclear Medicine (e.g. Bone Scans, Gallium and Cardiac exams)?	<input type="checkbox"/> YES			<input type="checkbox"/> NO		
15	Are you aware that we now offer patients Online booking?	<input type="checkbox"/> YES			<input type="checkbox"/> NO		

Additional Comments:

(Please provide any feedback to us that you feel will provide a better service to your patients and your practise.)

Thank-You For Your Time!